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**Daphne.Duke**

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**From:** Gallagher, Ryan <Ryan.Gallagher@CenturyLink.com>  
**Sent:** Wednesday, April 30, 2014 2:11 PM  
**To:** Gallagher, Ryan; PSC\_CLECreport  
**Cc:** Stove, Terry D; Grigsby, Kaitlyn  
**Subject:** RE: CenturyLink 1Q 2014 Service Quality Report  
**Attachments:** CLEC Service Quality Quarterly Report Filing 201404.doc

Please see attached file for Qwest Communication Company, L.L.C. /DBA/ CenturyLink 1Q 2014 Service Quality results.

If you have any questions, please feel free to contact me.

Thank you,

**Ryan P. Gallagher**

REGULATORY OPERATIONS MANAGER  
Office: 303-992-5843  
Cell: 720-254-7301



"This communication is the property of CenturyLink and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments."

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PSC  
CCL/CLMS



Ryan P. Gallagher  
Manager Regulatory Reporting  
1801 California St 10<sup>th</sup> Floor  
Denver, CO 80202

April 30, 2014

Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Dr.  
Columbia, SC 29210  
[webmaster@psc.state.sc.us](mailto:webmaster@psc.state.sc.us)

**SUBJECT: SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT**

Dear Commission,

The purpose of this letter is to submit for filing the enclosed SCPSC CLEC Quarterly Service Quality Report 1Q2014 for Qwest Communications Company, LLC (“Qwest”) d/b/a/ CenturyLink pursuant to S.C. Code Regs. 103-618 and S.C. Code Regs. 103-619.

Confidential and proprietary treatment of reports submitted pursuant S.C. Code Regs. 103-618 and S.C. Code Regs. 103-619 was granted pursuant to Order No. 2007-807 issued in Docket No. 2007-375-C on November 14, 2007. Therefore, Qwest requests confidential and proprietary treatment of the enclosed report.

If you have any questions, please feel free to contact the undersigned at 303 992 5843.

Sincerely,

A handwritten signature in black ink, appearing to read "RPG", written over a horizontal line.

Ryan P. Gallagher  
Manager Regulatory Reporting

Enclosures